

Retractable Flyscreens – Be alert

Retractable Flyscreens are a great alternative for screening large openings and hard to screen areas such as Bi-fold doors, French doors, Stacker doors, Pivot doors, Awning windows and Casement windows.

Please be aware that retractable flyscreens are naturally not rigid like security screens and hence more vulnerable to damage when in the closed position (across the opening). Please be aware that a pet or person (particularly a child) walking or running into a closed retractable screen could potentially break the cords or fabric. The best outcome is the fabric just comes out of the tracks. To correct this, simply roll the screen back into its housing to reset it.

Higher Wind Areas

The fabric in Retractable Flyscreens may also be blown out of the track. Again you just need to roll the screen back into its housing and it will be back in the track. The standard bottom track is a slimline shallow track as it's less intrusive to walk over.

There is the option of a bottom deep track where the fabric is set further into the track and less likely to blow out. It works well but does not completely prevent the issue and does create a channel you need to step over. Your sales representative can advise but does not know how windy your area is on any given day.

Pleated Retractable Screens – What Does My Warranty Really Cover?

To help you with the fine print of the manufacturer's warranty, we have summarised the important points to help you make the right decision if this product is for you.

The screen has good quality lightweight flyscreen mesh and delicate strings. The warranty covers the frame and generally only the ultraviolet damage of the mesh. This is where the mesh/screen fades from black to white causing sagging screens.

Your warranty does not cover sagging or drooping of screens in any other circumstance. Nor does it cover a damaged or snapped string after installation. If you follow the below instructions, you should avoid any issues.

- Screens should always be stacked away when not in use. The screen strength comes from the pleats, which can become soft if left open all the time
- If the screen buckles/crimples out of shape for whatever reason it is important for you to re-pleat it immediately back in its case
- Keeping the bottom and top tracks clean is critical, as the string system runs through the tracks and any dust or debris can damage the strings
- This product may NOT be suitable if you have animals or young children. Naturally, if someone or something puts any force on the screens they may tear or the strings may snap
- Windy areas are NOT suitable as the screen/mesh will come out of the bottom track often and screen will sag