

SP Screens Coffs Harbour Pty Ltd

Retractable Screens

WARRANTY

Zipslide Pty Ltd offers a limited 5 year warranty for the original purchaser where the Zipslide was originally installed. This warranty is for any defects in the workmanship with the product componentry or material. The word “defects”, is defined as faultiness that impacts on the usage of the product. The zipper and screen mesh is excluded from this five year warranty and will only carry a one year warranty from date of purchase/installation. This warranty is specifically limited to replacing componentry excluding mesh and only if the component is faulty within the terms of the warranty. If the zipper is installed on the outside, it may fade over time but will not harm the product.

The componentry will be replaced or repaired at no cost for the full warrant period, but labour will be at no cost only for the first 24 months from date of purchase or installation and thereafter will be charged for. Damages caused by animals or humans, will not be covered by warranty, nor will it be covered by warranty if there is mishandling or improper use or if care and maintenance has not been done by purchaser or owner of the product. Warranty will not be valid if and modifications or repairs are carried out by an unauthorised person. Accidental or intentional damage, natural disasters. Liability for any damages, including but not limited to implied warranties or merchantability, quality and fitness for any purpose than as expressly stated herein, disclaimed and excluded here from to the extent such disclaimer and exclusions are permitted by law.

CARE AND MAINTENANCE

In medium to heavy wind conditions, the wind can put pressure on the top & bottom zip and may stop the screen from retracting.

1. The powder coated metal components and profiles of your awning should be cleaned twice annually or every 6 weeks in coastal environments. Wash in tepid mild soapy water (preferably biodegradable) and rinse off. Build-up of dirt and salt on these surfaces reduces the life of the powder coating. **Do not** use strong bleaches such as pool chlorine. **Do not** use solvents or other liquid cleansers on the fabric.

2. Lubricate moving components and tracks annually or when required with inox or a silicone spray and apply sparingly. Avoid getting it on the mesh of the product as it may stain.

3. Roll across only when clean and dry (if rolled across wet, when possible, the product should be extended and allowed to dry in the sun at the first opportunity).

4. To remove dirt from the fabric, brush dry fabric with a soft brush. Remove the cassette cover every 6 months and vacuum inside to avoid dirt build up. Vacuum tracks regularly.

5. Immediately remove deposits of organic matter (such as soil, grass cuttings, leaf litter, bird droppings), some leaf species can cause stains if wet, remove leaves before rolling mesh into cassette.

6. No objects should be attached to or hung from the product as damage may occur.

7. Remove cover and clean as below pictures.

8. Clean out PVC strip in the bottom track regularly with tool provided, slide debris to the receiver end vacuum up debris from inside PVC strip to prevent bottom zip damage. Brush the bottom track regularly with brush provided.



CLEANING BRUSH INFORMATION



Brush

Tool

Storing the tool on the end of brush

Brush for track & Tool for cleaning out PVC