

## Reliable Screen Screen Supply (RSS) Pleated Retractable Fly Screen

Your Pleated Retractable Fly Screen is covered by the below manufacturer's warranty from Reliable Screen Supply (RSS).

### Product Care & Maintenance

Your RSS Pleated Retractable Fly Screens has been designed, manufactured and installed to the highest possible standards. Please review the Product Care information to keep your screens looking and performing like new without any problems in the years to come. Should you experience difficulties, please contact your RSS reseller and they will be happy to assist.

#### Cleaning

The finishes applied to the RSS products are of the highest quality available and are extremely durable and weather resistant. Like all fixtures around the home, dirt, dust and atmospheric pollutants will be deposited on them over time. Powder coated surfaces should be cleaned every six months to protect the finish. However, in areas where pollutants are more prevalent, especially in coastal or industrial regions, cleaning should be carried out every two to three months.

#### How to clean powder coated surfaces

1. Carefully remove any loose deposits with a wet sponge.
2. Use a soft non-abrasive brush or cloth and mild household detergent solution to remove dust, salt and other deposits.
3. Wipe over with an absorbent cloth chamois cloth to prevent water marks from forming.

#### How to clean the mesh

Mesh can be effectively cleaned with a soft bristled brush or with a furniture brush attachment on your vacuum cleaner. Feel free to stretch the mesh gently to get into the folds.

**IMPORTANT:** Under no circumstances should you use steel wool, scourer pads, abrasive based cleaners, scouring liquids and powders, or caustic solutions as these will cause permanent damage to the finish and void the product guarantee.

#### Maintenance (Fortnightly)

Cleaning tracks and brush piles

Keep tracks and brush piles free of debris by vacuuming and wiping.

**IMPORTANT:** It is important to fully close the pleated fly screen daily; this is to maintain that the screen pleats back nicely. If the mesh does not pleat back properly, you can spray the mesh with warm water and carefully fold the uneven mesh back by hand. Next, push it back to a fully closed position and allow it to dry. This should restore the mesh to its original folding pattern.

#### Vertical operation screen only

Overtime, the cord will stretch a little, this means that the tension of the cord will need to be tightened. If the handle does not stay in position, cord tension can be tightened from the cord box at both ends of the track. Each screw adjusts an individual cord, use a flat head screwdriver and turn clockwise, you will hear a click. Start with one click on each screw, and repeat if necessary.

## Warranty Terms & Conditions

RSS pleated retractable fly Screens come with a 5 years warranty for all the fixed parts (Aluminium), and 3 years warranty for the moving parts (Mesh/cord) in effect at date of delivery. That is provided that the goods are genuine RSS components, have been fabricated and installed by an RSS reseller/installer and are used in accordance with recommendations given, including that the goods have been, or are being used for the purpose for which they were designed.

This limited warranty does not cover apparent defects caused by unfair wear, tear or abnormal use of the product, modification or alteration of the product, improper assembly or failures resulting from inadequate inspection and maintenance or extreme weather. RSS may repair or replace at its option any portion of the subject product which proves to be defective under the terms of this warranty at no further cost to the buyer.

RSS shall be liable under this limited warranty only for the cost or at its option, the repair or replacement of defective products. All incidental or consequential damages which may arise including, but not limited to business losses, personal property damage and third-party liabilities are hereby excluded.

### **PURCHASER RESPONSIBILITIES**

Be able to show that:

- The product defect or damage has occurred because of faulty products or workmanship.
- The product has been used expressly for its intended purpose.
- The Product Care & Maintenance obligations have been fulfilled.
- They are the original purchaser.
- The claim is within the warranty period as set for the product.

### **Warranty Registration**

Register your warranty online at:

<http://www.reliablescreensupply.com.au/Warranty-Registration>

Reliable Screen Supply Pleated Fl – ABN76607219474,

Email: [RSSaus1@gmail.com](mailto:RSSaus1@gmail.com)